

Limited Reward Project for Periodic Tickets

1. Introduction of Limited Reward Project for Periodic Tickets:

Any customer **with TGo member**, who purchases a valid Periodic Tickets and **its validity period ends among 7/1~8/31, without any refund request until its effective period is expired**, will be rewarded **the limited 35% off E-coupons for standard class ticket**.

- 1) Please provide the TGo member account information while purchasing the Periodic Tickets. After its validity period ends and verified as qualified, the limited 35% off E-coupons for standard class ticket will be issued into the designated TGo member account.
- 2) The Periodic Ticket customer with payment of **total fare less than NT\$10,000 will be rewarded for ONE E-coupon**, while the one with payment **equal to or more than NT\$10,000 will be rewarded for TWO E-coupons**.
- 3) Maximum reward **per month is limited to TWO E-coupons** for each TGo member account.
- 4) Lack of providing TGo member account information in advanced, the customer may not join the limited reward project. Please join TGo member now and make sure your TGo account had been activated before joining the reward project.
- 5) In case of special conditions that Periodic Ticket valid date has been extended according to the Periodic Ticket Guides, the verification of the reward is based on the extended expiry date.
- 6) During the valid period, if it is discovered that the user of a Periodic Ticket is not the registered cardholder, the cardholder would be abandoned from the reward project; in addition, the third-party must pay the full fare for traveling from the starting station to the destination station, plus an additional 50% on the fare for the section already travelled in accordance with THSRC regulations on traveling without a valid ticket.
- 7) During the valid period of Periodic Ticket, please use the contactless card to pass ticket gates correctly. Multiple manual interventions for ticket gate record corrections or the unpaired entry/exit records, may cause the cardholder to be abandoned from the reward project.

2. Settlement date

The settlement will be calculated once per month. The E-coupons for qualified cardholders will be issued to the designated TGo member accounts at the end of next month. Details are as following:

- 1) Periodic Tickets with valid period end during 7/1 ~ 7/31, the E-coupons will be issued at the end of August.
- 2) Periodic Tickets with valid period end during 8/1 ~ 8/31, the E-coupons will be issued at the end of September.

3. Terms of Use

- 1) The E-coupon is limited to be used on the TGo website only. The 35% off standard class Promotion Ticket can be exchanged with E-coupon. **The final departure date of the Promotion Ticket shall be 10/31. However, the Promotion Ticket is not available during the peak transportation days. (Moon Festival holidays 09/30~10/05, National Day for Double 10 holidays 10/08~10/12)**
 - 2) The E-coupon can be used to exchange Promotion Ticket for all region and all trains. The E-coupon discount cannot be combined with other concessions or promotions.
 - 3) **Once the E-coupon is exchanged to a Promotion Ticket, in any case of requests for the refund or travel cancellation, the E-coupon will not be recovered.**
 - 4) Once the Promotion Ticket is issued, in case of travel change required, please contact station ticket counter staff for assistance, and the changing of your Promotion Ticket is limited to only once.
 - 5) Promotion Tickets are valid for the specified date, train number, and interval as stated on the tickets.
 - 6) Any other matters which are not set forth hereof shall be governed in accordance with TGo Membership Rule and TGo Bonus Points Regulation; and ticketing rules shall be governed following the Passenger Transportation Contract.
4. THSRC reserves the right for announcing additional explanations, cancellation, termination, modification, or suspending of the Limited Reward Project for Periodic Tickets. Without additional notice, the THSRC may make changes or revisions at the Project and which shall be publicly announced on the THSRC website.